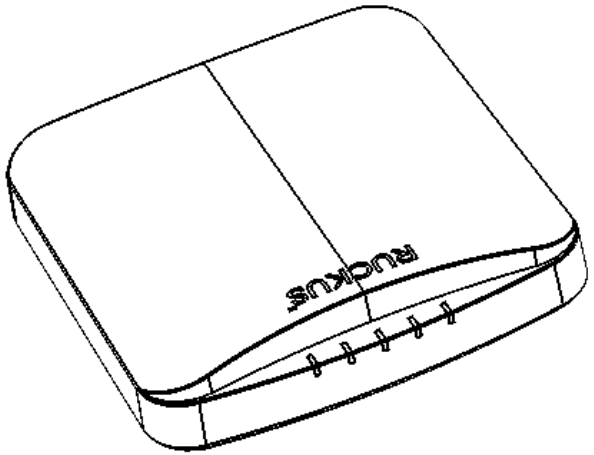
Unleashed R350 Access Point Quick Setup Guide

This *Quick Setup Guide* provides step-by-step instructions on how to set up your Unleashed R350 access point. After completing the steps in this guide, you will be able to place the access point (AP) at your site and provide network access to wireless clients.

For detailed information on configuration and administration of your Unleashed R350 AP, refer to the Unleashed Online Help, available from https://docs.commscope.com/bundle/unleashed-200.11-onlinehelp.

FIGURE 1 Unleashed R350: Top View



Before You Begin

Before deploying RUCKUS products, please check for the latest software and the release documentation.

- Release Notes and other user documentation are available at http://support.ruckuswireless.com/documents.
- Software upgrades are available at http://support.ruckuswireless.com/software.
- Software license and limited warranty information are available at http://support.ruckuswireless.com/warranty.
- Before deploying your RUCKUS Access Point, verify that all items listed in Package Contents are included in the package. If any item is damaged or missing, notify your authorized RUCKUS sales representative. Also, make sure that you have the required hardware and tools.

This Guide in Other Languages

- 请从以下网站获得该指南的简体中文版 http://docs.commscope.com/?docs-box.
- Vous trouverez la version française de ce guide à l'adresse suivante http://docs.commscope.com/?docs-box.
- このガイドの日本語版は http://docs.commscope.com/?docs-box でご覧ください。
- 이 가이드의 한국어 버전은 웹 사이트 (http://docs.commscope.com/?docs-box) 에서 확인하시기 바랍니다.
- Veja a versão em português (Brasil) deste guia em http://docs.commscope.com/?docs-box
- Puede ver la versión en español (América Latina) de esta guía en http://docs.commscope.com/?docs-box.

Package Contents

A complete Unleashed R350 installation package includes all of the following items:

- Unleashed R350 Access Point
- One external T-bar bracket (two unassembled parts)
- One unit removal pin
- Declaration of Conformity/Regulatory Statement

Unleashed Network Configuration

Setup Using the Unleashed Mobile App

To perform setup using the Unleashed Mobile App, download the iOS or Android app from the app store.

1. As soon as the Unleashed AP is powered on and connected to the local network, it boots up and begins broadcasting a temporary unencrypted WLAN named "Configure.Me-[xxxxxx]" from both radios.
2. Using your client's Wi-Fi connection settings, select and associate to the "Configure.Me-[xxxxxx]" WLAN.
3. Launch the app, and follow the on-screen instructions to configure your Unleashed network(s).

FIGURE 2 Unleashed Mobile App for iOS and Android

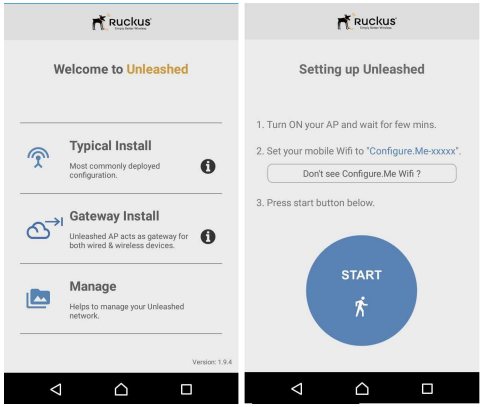
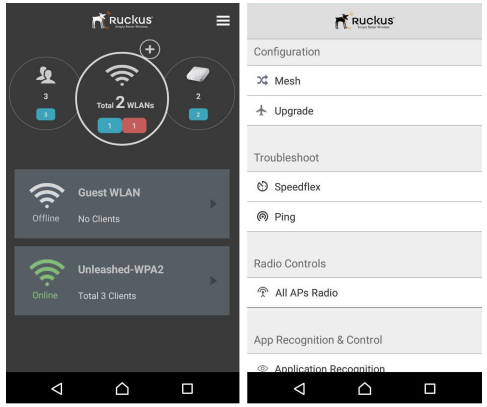


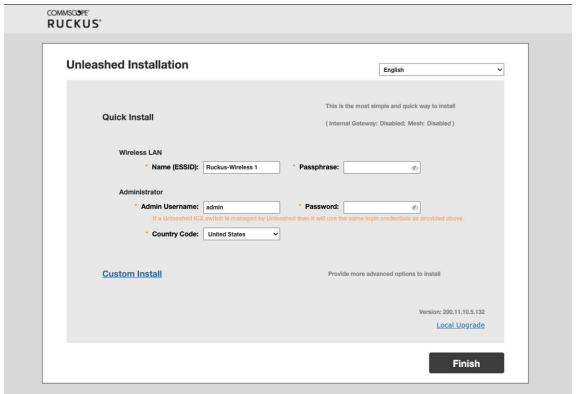
FIGURE 3 Configuring Unleashed from the Mobile App



Setup Using a Web Browser

1. As soon as the Unleashed AP is powered on and connected to the local network, it boots up and begins broadcasting a temporary unencrypted WLAN named "Configure.Me-[xxxxxx]" from both radios.
2. Using your client's Wi-Fi connection settings, select and associate to the "Configure.Me-[xxxxxx]" WLAN.
3. Launch a web browser and enter the following into the browser's URL bar: *unleashed.ruckuswireless.com*, and press **Enter**.
4. You will be redirected to the Setup Wizard. Complete the steps in the Setup Wizard and click **Finish**.

FIGURE 4 Complete the Setup Wizard to set up your Unleashed network



5. Once the Setup Wizard is finished, a "Configuring system settings and rebooting" progress screen appears. Wait until the process is complete.

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6. Connect to the WLAN that you configured in the Setup Wizard, and click OK to reconnect. You will be redirected to the Unleashed login screen.
7. Enter your Admin Name and Password to login.

FIGURE 5 The Login page



8. Upon successful login you will be presented with the Unleashed Dashboard, which displays an overview of your Ruckus Unleashed network.

Mounting the AP

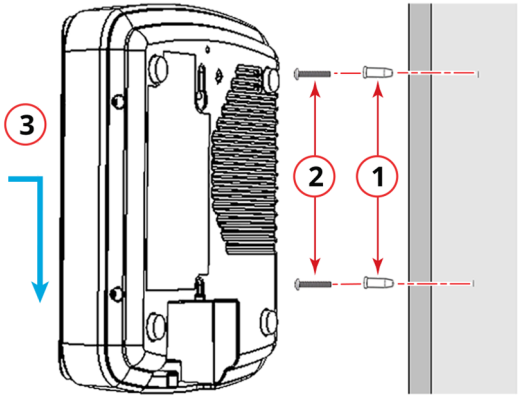
The AP can be mounted on a flat surface, on a drop-ceiling T-bar.

Mounting on a Flat Surface

The factory-supplied mounting screws and plastic wall anchors allow you to attach the AP to a wall or other flat surface.

1. Use the Mounting Template on the last page of this Quick Setup Guide to mark the locations for two drill holes on the mounting surface.
2. Use a 4.75-mm (3/16-in.) drill bit to drill holes approximately 25 mm (1 inch) deep into the mounting surface.
3. Insert the factory-supplied anchors (1 in Figure 6) and mounting screws (2 in Figure 6) into the mounting surface, leaving approximately 6 mm (1/4”) of the screw heads protruding from the surface.

FIGURE 6 Mounting the AP on Flat Surface



1. Factory-supplied anchors
2. Mounting screws
3. AP

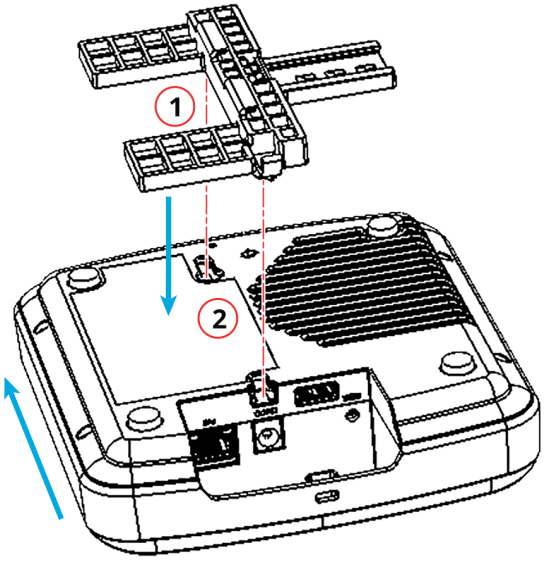
4. Place the AP onto the mounting screws so that the screw heads enter the keyholes on the AP enclosure, and gently press down on the AP until the locking tab in the upper AP keyhole locks the AP onto the top mounting screw.

Mounting on a Drop-Ceiling T-Bar

The factory-supplied T-bar mounting assembly kit allows you to attach the AP to recessed and flush drop-ceiling T-bars.

1. Position the studs on the bottom of the T-bar bracket (1 in Figure 7) in the keyholes on the AP enclosure (2 in Figure 7).
2. Slide the T-bar bracket away from the Ethernet ports on the bottom of the AP until the AP retainer tab snaps into place, trapping the T-bar bracket studs in the keyholes.

FIGURE 7 Attaching the T-bar Bracket to the AP



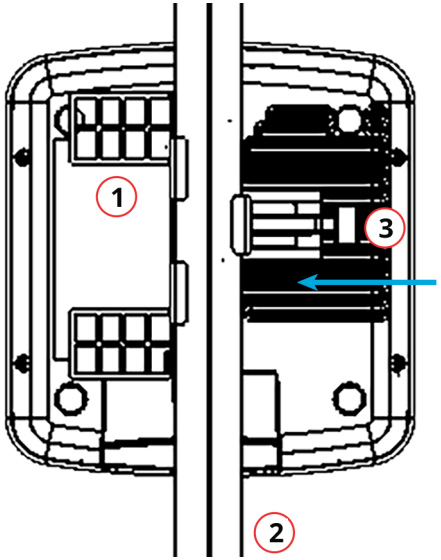
1. T-bar bracket studs
2. Key holes

3. Gently push the ceiling tiles, if present, up and out of the way.
4. Position the T-bar bracket (1 in Figure 8) so its two clasps grip one edge of the T-bar (2 in Figure 8). Make sure that both clasps are gripping the T-bar.
5. Hold the AP in place and gently push the locking tab (3 in Figure 8) until its clasp grips the other edge of the T-bar.

NOTE: Make sure that all three clasps are gripping the T-bar.

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FIGURE 8 Attaching the AP and T-bar Bracket with the Locking Tab



1. T-bar bracket
2. T-bar
3. Locking tab

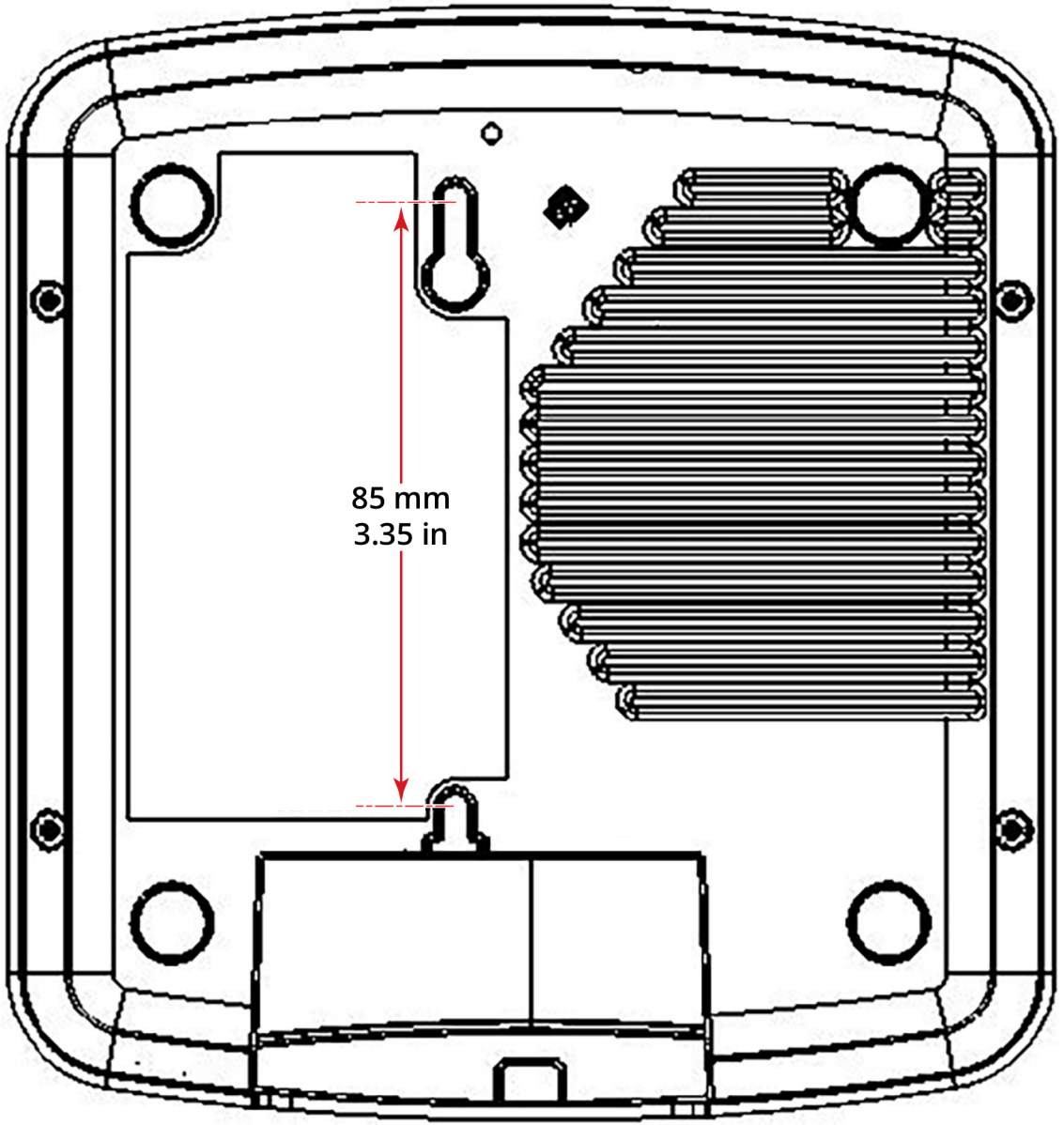
Troubleshooting

CAUTION! If required, you can reset the AP to its factory default settings by pressing the reset button. Use the tip of a pen or a 3-mm flat-blade screwdriver to press the reset button. Press and hold the reset button for 4 seconds or longer to restore to factory defaults. DO NOT RESET THE AP TO FACTORY DEFAULT SETTINGS UNLESS SO INSTRUCTED. (Doing this resets the AP IP address to 192.168.0.1.)

NOTE: After a reset, you can access the internal AP web interface using https://192.168.0.1. Your device must use any other address from 192.168.0.2 through 192.168.0.254, with subnet mask 255.255.255.0. The username is super, and the password is sp-admin. Refer to the *Indoor Access Point User Guide* for information on configuring and operating the AP. This document is available at https://support.ruckuswireless.com.

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