RUCKUS End of Sale Announcement

RUCKUS T811 AP End of Sale

`

June 22, 2023
Document Revision 0.1

Document Revision History

Doc Rev	Description
0.1	(June 30, 2023) Initial publication

Please be advised that effective **October 1, 2023**, the following Access Point will go End of Sale and will no longer be available for purchase. Ruckus may update this announcement after initial release to provide clarity or to address any errors or omissions.

Discontinued Products

The following 901, 975, and 976 SKUs will no longer be orderable after **October 1, 2023:**

Part Number	Description
901-T811-US03/-US04	T811-CM 802.1ac outdoor strand mount access point 802.11ac Wave 2, 4x4:4 streams, DOCSIS 3.1
901-T811-WW01	T811-CM-WW 802.1ac outdoor strand mount access point 802.11ac Wave 2, 4x4:4 streams, DOCSIS 3.1
901-T811-WW11	T811-CM-EU 802.1ac outdoor strand mount access point 802.11ac Wave 2, 4x4:4 streams, EuroDOCSIS 3.1
975-T811-US01	T811-CM 802.1ac outdoor strand mount access point 802.11ac Wave 2, 4x4:4 streams, DOCSIS 3.1
975-T811-US03/-US04	T811-CM 802.1ac outdoor strand mount access point 802.11ac Wave 2, 4x4:4 streams, DOCSIS 3.1 - Comcast
976-T811-US21/-US22	T811-CM 802.1ac outdoor strand mount access point 802.11ac Wave 2, 4x4:4 streams, DOCSIS 3.1 - Charter

Discontinued Support

Support SKUs related to the Ruckus Wi-Fi 5 products listed above will go End of Sale per the following schedule:

Support SKU	Description/Type	End of Sale Date
Prefixes 803, 804, 806, 807, 862. Suffixes - 5XXX	All 5-year new support SKUs for the Wi-Fi 5 SKUs beginning with 901 above.	October 1, 2023
Prefixes 823, 824, 826, 827, 872. Suffixes - 5XXX	All 5-year renewal support SKUs for the Wi-Fi 5 SKUs beginning with 901 above.	October 1, 2023

© 2023 CommScope, Inc. All rights reserved.

`

Prefixes 803, 804, 806, 807, 862. Suffixes - 3XXX	All 3-year new support SKUs for the Wi-Fi 5 SKUs beginning with 901 above.	April 1, 2024
Prefixes 803, 804, 806, 807, 862. Suffixes - 1XXX	All 1-year new support SKUs for the Wi-Fi 5 SKUs beginning with 901 above.	April 1, 2024
Prefixes 823, 824, 826, 827, 872. Suffixes - 3XXX	All 3-year renewal support SKUs for the Wi-Fi 5 SKUs beginning with 901 above.	October 1, 2025
Prefixes 823, 824, 826, 827, 872. Suffixes - 1XXX	All 1-year renewal support SKUs for the Wi-Fi 5 SKUs beginning with 901 above.	September 30, 2028

Software Support

Software support (inclusion in new feature releases and active bug fixes) for all these APs will continue for at least 1 year following the Last Customer Support date- that is until **October 1, 2024:**

Milestone	Date
End of Software Maintenance: (Support in major software releases)	October 1, 2024 (SZ 6.1.x) (ZD 10.5.x)

Replacement Products

The following replacement products are functionally better than or equivalent to the EOL products and may have a different form factor. The replacements are suggestions. Actual replacements may vary based on specific use case.

Wi-Fi 5 EOS AP	Wi-Fi 6 Replacement AP
T811-CM	-no replacement

Milestone Dates

Milestone	Date
End of Sale Pre-Announcement	June 30, 2023
End of Sale*	October 1, 2023
End of Software Maintenance – no further software updates	October 1, 2024
End of Vulnerability/Security Support – The last date that CommScope/Ruckus Engineering may provide a software remedy for a security vulnerability issue	October 1, 2025
End of Support (last possible Support contract active)	October 1, 2028

* All new support SKUs must be purchased within six months of the Last Customer Ship date of each product

-- END OF DOCUMENT --

© 2023 CommScope, Inc. All rights reserved.