End of Sale Pre-Announcement – ZoneDirector 3000

June 30th, 2018
Revision - 2.0

Document Revision

Part Number	Description
Version 1.0	Initial Release
Version 2.0	Update on last supported major software version

Please be advised that Ruckus Wireless ZoneDirector 3000 (ZD 3000) WLAN controller will become **End of Sale effective January 1st, 2019** and will no longer be available for purchase. Ruckus may update this End of Life (EOL) announcement after initial release to provide clarity or to address any errors or omissions.

Discontinued Products

The following SKUs will be removed from Ruckus Price List on **January 1st, 2019**.

Part Number	Description
901-3025-XX00	ZoneDirector 3000, licensed for up to 25 ZoneFlex Access Points. ZD3000 can be upgraded to support up to 500 APs with AP license upgrades.
901-3050-XX00	ZoneDirector 3000, licensed for up to 50 ZoneFlex Access Points. ZD3000 can be upgraded to support up to 500 APs with AP license upgrades.

XX = country specific code

The last ship date for these SKUs will be **June 30th, 2019.**

Discontinued E-rate SKUs

The following E-rate SKUs are not part of 2018-19 E-rate program. However, since it was part of E-rate program in the past it is called out in this document as a mode of communication to reiterate the fact that the following ZD 3000 related SKUs are no longer available for sale.

Part Number	Description
9E1-3025-US01	E-Rate ZoneDirector 3025, licensed for up to 25 ZoneFlex Access Points with 1 year E-Rate Warranty. ZD 3025 can be upgraded to support up to 500 APs with AP license upgrades
9E1-3025-US03	E-Rate ZoneDirector 3025, licensed for up to 25 ZoneFlex Access Points with 3 years E-Rate Warranty. ZD 3025 can be upgraded to support up to 500 APs with AP license upgrades

9E9-0025-ZD01	E-Rate ZoneDirector 3000 License Upgrade supporting an additional 25 ZoneFlex Access Points with 1 year E-Rate Warranty.
9E9-0050-ZD01	E-Rate ZoneDirector 3000 License Upgrade supporting an additional 50 ZoneFlex Access Points with 1 year E-Rate Warranty.
9E9-0100-ZD01	E-Rate ZoneDirector 3000 License Upgrade supporting an additional 100 ZoneFlex Access Points with 1 year E-Rate Warranty.
9E9-0150-ZD01	E-Rate ZoneDirector 3000 License Upgrade supporting an additional 150 ZoneFlex Access Points with 1 year E-Rate Warranty.
9E9-0200-ZD01	E-Rate ZoneDirector 3000 License Upgrade supporting an additional 200 ZoneFlex Access Points with 1 year E-Rate Warranty.
9E9-0250-ZD01	E-Rate ZoneDirector 3000 License Upgrade supporting an additional 250 ZoneFlex Access Points with 1 year E-Rate Warranty.
9E9-0300-ZD01	E-Rate ZoneDirector 3000 License Upgrade supporting an additional 300 ZoneFlex Access Points with 1 year E-Rate Warranty.
9E9-0350-ZD01	E-Rate ZoneDirector 3000 License Upgrade supporting an additional 350 ZoneFlex Access Points with 1 year E-Rate Warranty.
9E9-0400-ZD01	E-Rate ZoneDirector 3000 License Upgrade supporting an additional 400 ZoneFlex Access Points with 1 year E-Rate Warranty.
9E9-0450-ZD01	E-Rate ZoneDirector 3000 License Upgrade supporting an additional 450 ZoneFlex Access Points with 1 year E-Rate Warranty.
9E9-0025-ZD03	E-Rate ZoneDirector 3000 License Upgrade supporting an additional 25 ZoneFlex Access Points with 3 years E-Rate Warranty.
9E9-0050-ZD03	E-Rate ZoneDirector 3000 License Upgrade supporting an additional 50 ZoneFlex Access Points with 3 years E-Rate Warranty.
9E9-0100-ZD03	E-Rate ZoneDirector 3000 License Upgrade supporting an additional 100 ZoneFlex Access Points with 3 years E-Rate Warranty.
9E9-0150-ZD03	E-Rate ZoneDirector 3000 License Upgrade supporting an additional 150 ZoneFlex Access Points with 3 years E-Rate Warranty.
9E9-0200-ZD03	E-Rate ZoneDirector 3000 License Upgrade supporting an additional 200 ZoneFlex Access Points with 3 years E-Rate Warranty.
9E9-0250-ZD03	E-Rate ZoneDirector 3000 License Upgrade supporting an additional 250 ZoneFlex Access Points with 3 years E-Rate Warranty.
9E9-0300-ZD03	E-Rate ZoneDirector 3000 License Upgrade supporting an additional 300 ZoneFlex Access Points with 3 years E-Rate Warranty.
9E9-0350-ZD03	E-Rate ZoneDirector 3000 License Upgrade supporting an additional 350 ZoneFlex Access Points with 3 years E-Rate Warranty.
9E9-0400-ZD03	E-Rate ZoneDirector 3000 License Upgrade supporting an additional 400 ZoneFlex Access Points with 3 years E-Rate Warranty.
9E9-0450-ZD03	E-Rate ZoneDirector 3000 License Upgrade supporting an additional 450 ZoneFlex Access Points with 3 years E-Rate Warranty.

Discontinued Support

Support SKUs related to the ZoneDirector 3000 will go End of Sale per the following schedule. Although not listed below, corresponding 'Support Renewal (821, 822, and 823 prefix)' SKUs will also go **End of Sale on January 1st, 2019.**

Support SKU	Description	End of Sale Date
802-3025-5000	Partner WatchDog Support for ZoneDirector 3025, 5 Years	January 1st, 2019
801-3025-5000	End User WatchDog Support for ZoneDirector 3025, 5 Years	January 1st, 2019
802-3050-5000	Partner WatchDog Support for ZoneDirector 3050, 5 Years	January 1st, 2019
801-3050-5000	End User WatchDog Support for ZoneDirector 3050, 5 Years	January 1st, 2019
802-3025-5L00	Partner WatchDog Support for ZoneDirector 3000, 25 AP License Upgrade, 5 Years	January 1st, 2019
801-3025-5L00	End User WatchDog Support for ZoneDirector 3000, 25 AP License Upgrade, 5 Years	January 1st, 2019
802-3050-5L00	Partner WatchDog Support for ZoneDirector 3000, 50 AP License Upgrade, 5 Years	January 1st, 2019
801-3050-5L00	End User WatchDog Support for ZoneDirector 3000, 50 AP License Upgrade, 5 Years	January 1st, 2019
802-3100-5L00	Partner WatchDog Support for ZoneDirector 3000, 100 AP License Upgrade, 5 Years	January 1st, 2019
801-3100-5L00	End User WatchDog Support for ZoneDirector 3000, 100 AP License Upgrade, 5 Years	January 1st, 2019
802-3150-5L00	Partner WatchDog Support for ZoneDirector 3000 150 AP License Upgrade, 5 Years	January 1st, 2019
801-3150-5L00	End User WatchDog Support for ZoneDirector 3000 150 AP License Upgrade, 5 Years	January 1st, 2019
802-3200-5L00	Partner WatchDog Support for ZoneDirector 3000 200 AP License Upgrade, 5 Years	January 1st, 2019
801-3200-5L00	End User WatchDog Support for ZoneDirector 3000 200 AP License Upgrade, 5 Years	January 1st, 2019
802-3250-5L00	Partner WatchDog Support for ZoneDirector 3000 250 AP License Upgrade, 5 Years	January 1st, 2019
801-3250-5L00	End User WatchDog Support for ZoneDirector 3000 250 AP License Upgrade, 5 Years	January 1st, 2019
802-3300-5L00	Partner WatchDog Support for ZoneDirector 3000 300 AP License Upgrade, 5 Years	January 1st, 2019
801-3300-5L00	End User WatchDog Support for ZoneDirector 3000 300 AP License Upgrade, 5 Years	January 1st, 2019
802-3350-5L00	Partner WatchDog Support for ZoneDirector 3000 350 AP License Upgrade, 5 Years	January 1st, 2019
801-3350-5L00	End User WatchDog Support for ZoneDirector 3000 350 AP License Upgrade, 5 Years	January 1st, 2019
802-3400-5L00	Partner WatchDog Support for ZoneDirector 3000 400 AP License Upgrade, 5 Years	January 1st, 2019
801-3400-5L00	End User WatchDog Support for ZoneDirector 3000 400 AP License Upgrade, 5 Years	January 1st, 2019
802-3450-5L00	Partner WatchDog Support for ZoneDirector 3000 450 AP License Upgrade, 5 Years	January 1st, 2019

801-3450-5L00	End User WatchDog Support for ZoneDirector 3000 450 AP License Upgrade, 5 Years	January 1st, 2019

Software Feature Release Support

Software Support: The last software feature release that supports the ZoneDirector 3000 will be ZoneFlex 10.2. It will be supported on 10.2's maintenance release as well. For example, 10.2.1 and 10.2.2 where the last digit represents the maintenance release number.

Replacement Products

Replacement products are functionally better than or equivalent to EOL products, but may have a different form factor.

Old Product		New Product	
Part Number	Description	Part Number	Description
901-3025-XX00	ZoneDirector 3000, licensed for up to 25 ZoneFlex Access Points. ZD3000 can be upgraded to support up to 500 APs with AP license upgrades.	P01-S104-XX00 (OR) P01-S124-XX00 (OR) L09-VSCG-WW00	SmartZone 100 with 4 GigE ports, 90-day temporary access to licenses. (OR) SmartZone 100 with 2x10GigE and 4 GigE ports, 90-day temporary access to licenses. (OR) Virtual SmartZone 3.0 or newer software virtual appliance, 1 Instance, includes 1 AP license. Need to purchase RTU support license to continue using vSZ beyond 90 days
901-3050-XX00	ZoneDirector 3000, licensed for up to 50 ZoneFlex Access Points. ZD3000 can be upgraded to support up to 500 APs with AP license upgrades.		

XX = country specific code

Product Milestone Dates

Milestone	Date
End of Sale Notification	June 30th, 2018

End of Sale takes effect on	January 1st, 2019
Last Ship Date	June 30th, 2019

Support Milestone Dates

Milestone	Date
End of Software Support (bug fixes)	December 31st, 2019
Last Date for New controller support purchase (801, 802, 803 prefixes, 5 year terms)	December 31st, 2018
Last Date for New controller support purchase (801, 802, 803 prefixes, 1 & 3 year terms)	December 31st, 2019
Last Date for New 3-year support purchase on license upgrades	December 31st, 2020
Last Date for any 3-year Renewal support purchases (821, 822, 823 prefixes)	December 31st, 2020
Last Date for New 1-year support purchase on license upgrades	December 31st, 2022
Last date for any 1-year Renewal support purchases (821, 822, 823 prefixes)	December 31st, 2022
Last Day for Advanced Replacement	December 31st, 2023
Last Day to Repair or Replace	December 31st, 2023
End of Support	December 31st, 2023

Ruckus Wireless will continue to support the product as per the warranty agreement between the customers and Ruckus Wireless.

THE END